

Saige N. Walker

From: MRTN-VantageCare-Meritain <VantageCare-Meritain@meritain.com>
Sent: Monday, February 28, 2022 11:18 AM
To: David A. Derbin
Cc: MRTN-VantageCare-Meritain; Hogan, Mary
Subject: FW: Two year look back from date of service for reimbursement #803272

Follow Up Flag: Follow up
Flag Status: Flagged

Hello,

We have received a reimbursement request for the LANCASTER COUNTY. The claim is over 2 years old from the date of service.

Claim reimbursements are typically limited to a 2 year look back. The RHS plan generally operates under these guidelines unless the employer designates a period other than 2 years, or provides direction to allow claims greater than 2 years.

I am reaching out to see if the LANCASTER COUNTY will provide direction on payment of claims that are over 2 years old for all of your plan numbers.

Please provide guidance on the administration of these claims below:

- Pay this claim and all claims of this type in the future;
- Do not pay any claims beyond the two year limit;

Please copy and paste one of the decisions from the above list into your reply. We will use this information on claims reimbursement determinations going forward and for all plan numbers. If we do not receive a response in two weeks we will not pay any future claims beyond 2 years.

Please feel free to contact me if you have any other questions or concerns.

Thank you.

Mary Hogan | Flex Client Service Analyst, Meritain Health®

C 517.420.7524 | F 888.837.3725

1044 Eastbury Drive, Lansing, Michigan 48917



NOTICE TO RECIPIENT OF INFORMATION:

This e-mail may contain confidential or privileged information. If you think you have received this e-mail in error, please advise the

sender by reply e-mail and then delete this e-mail immediately.

This e-mail may also contain protected health information (PHI) with information about sensitive medical conditions, including, but not limited to, treatment for substance use disorders, behavioral health, HIV/AIDS, or pregnancy. This type of information may be protected by various federal and/or state laws which prohibit any further disclosure without the express written consent of the person to whom it pertains or as otherwise permitted by law. Any unauthorized further disclosure may be considered a violation of federal and/or state law. A general authorization for the release of medical or other information may NOT be sufficient consent for release of this type of information. Thank you