

MHCC Advisory Board Minutes

January 13, 2021 12:00pm

VIRTUAL MEMBERS PRESENT: Scott Etherton, Arnold Remington, Tim Kennett, Christa Yoakum, Phil Tegeler, Terri Burchess, Cathy Rauch
VIA AUDIO CONFERENCE: Gail Anderson
OTHERS PRESENT: Debra Haeffner
ABSENT: Nancy Field

Advance public notice of the Advisory Board Meeting was posted: 555 S.10th building public bulletin board, Lincoln Journal Star, lancaster.ne.gov ('s) Crisis Center web page on January 11, 2020. The meeting was opened at 12:03p.m. Chair noted the posted location of Open Meetings Act. Call for approval of December minutes – Tegeler motion to approve, Yoakum second and the roll call vote was 6 ayes to approve (Yoakum, Anderson, Tegeler, Remington, Kennett, Etherton). December 2020 minutes approved as written.
Additions to January agenda: 6.d. Mental Health Foundation Funding

Mental Health Crisis Center (MHCC) Building Updates: Seclusion Bathroom Locks ~ Funding for the project will be discussed with Property Management as well as how to proceed with obtaining a bid.

Microphones ~ The bid for a third microphone and install was received. The cost is a bit elevated compared to the previous bid but we will be meeting with administration to discuss the necessity of the third microphone.

Electronic Health Record/Credible: The business manager continues to train on Credible EHR. Plans for monthly reports such as client status, funding/reimbursements, and other break out reports are in the development process. These efforts have been slowed by the COVID pandemic. Seemingly small but helpful, is a date of birth search function that has been initially written and the final kinks being worked out.

Audit: Region V Financial Request ~ The Region staff will be back in their offices after January 18th and any further request will be addressed as needed. Results will be reviewed as available.

Region V Outcomes Meeting ~ Etherton presented the data on injectable long-acting psychotropic medications being administered at the Crisis Center. The trending data with these treatment modalities has shown greater efficacy of managing symptoms of serious mental illnesses, an increased rate of compliance, as well as a decrease in episodes of relapse.

Staffing: The most recent group of On-call technicians are now fully trained, and another group of new-hires will begin training on January 15th. We are pleased to welcome Taylor Nguyen as the new full-time evening shift supervisor. Taylor comes to us from Boys Town where she worked as a technician and most recently, a shift supervisor. Currently she is working on her master's and she is excited to begin her orientation with the Crisis Center on January 11th. A full-time registered nurse has been hired. We gladly welcome Sarah Nemeth, R.N., to the Crisis Center team. She will be a great addition given her work experience with CenterPointe and CHI Clinics.

Miscellaneous: COVID-19 Update ~ The Crisis Center continues its safety protocols. To date there have been no known positive cases of our client population. One on-call technician tested positive but had been self-isolating prior. The COVID-19 vaccinations were made available to direct-care/front-line staff and all who wanted to have received the first vaccination.

Oracle/TCP ~ The Time Clock Plus module administration here is seeing some overall improvement although this is a fluid environment where challenges will still arise.

LPD Mental Health Position ~ It has been a couple months since the fruition of this position and Tim Dolbert reports things have been going well. He is putting together a training program for future consumption.

Rauch joined the meeting at 12:45pm.

Mental Health Foundation Funding ~ As the holiday season approaches the Crisis Center makes a request of the Foundation to fund special events for the clients. Given the more challenging times during this pandemic, an increased request of \$500 was made and graciously granted. With the generosity of the Foundation the clients enjoyed a specially catered in meal, gifts tailored to each of them, and more opportunity for peer to peer support. Funds were also put toward a pizza party for the college football play-offs and there will be a Super Bowl event in the future.

Zero Suicide Initiative: Etherton has taken part in webinar meetings to give updates and share MHCC's applicable goals. The Initiative does have some grant monies to aid with participation costs and those will become available by application as soon as the letter of agreement between MHCC/Lancaster County and the Initiative is final.

State Licensing Inquiry: There were two allegations being investigated by the State of Nebraska that resulted in a "No findings" ruling. Alleged complaints were the facility did not have procedures in place to protect the individuals from client-to-client contact and, that COVID protocols are not sufficient or not in place. The documentation was reviewed by the state and revealed that all safety procedures and protocol upheld for client-to-client contact and that the Crisis Center meets and exceeds the recommended COVID protocols.

With no questions or further discussion the motion to adjourn was put forth by Yoakum, a second by Tegeler and roll call vote with eight ayes (Etherton, Kennett, Yoakum, Tegeler, Burchess, Anderson, Rauch, Remington) adjourned the meeting at 1:00pm.

Please mark your calendar for the next meeting on Wednesday, February 10, 2021. This will be a video/audio conference. Thank you and be well.