

PRESENT: Scott Etherton, Gail Anderson, Christa Yoakum, Phil Tegeler, Don Scheinost

OTHER PRESENT: Debra Haeffner

ABSENT: Arnold Remington, Nancy Field, Terri Burchess, Tim Dolberg

*Advance public notice of the Advisory Board Meeting was posted: 555 S. 10<sup>th</sup> building public bulletin board, Lincoln Journal Star, lancaster.ne.gov (s) Crisis Center web page on or before April 11, 2022. The meeting was opened at 12:01p.m. Chair noted the location of Open Meetings Act at front of the conference room. Motion by Etherton, second by Yoakum to approve the March 2022 Minutes. Roll call vote -- 5 ayes (Etherton, Yoakum, Tegeler, Anderson, Scheinost); 0 nays. Motion for approval of the minutes as written carried.*

**Advisory Board Membership:** Group discussion of how best to approach the vote on new membership applications. The updated by-laws are still out for review with the County Attorney's office. They call for a sub-group of the Advisory Board to review applications, make nomination(s) and then a voting group to act on the nominations. However, due to current vacancies on this board, the regular attendees would already be considered a small group. Motion made by Tegeler to send out the current nominee's information for review and then a vote would be tallied at the next regular meeting. Roll call vote: 5 ayes (Etherton, Anderson, Yoakum, Tegeler, Scheinost), None opposed. Motion carried.

**MHCC Building Updates:** General unit housekeeping continues to be an area of concern and further discussion will need to take place. A discussion had started with the facilities manager, which is now an open position with Property Management. Property Management would like to have more of their staff trained at our location for back up.

**Electronic Medical Records/Credible:** The yearly fees for Credible were due and paid this month. Last FY, \$10K had been submitted with the Region V budget for report creation. The same amount was submitted with this FY Region Budget and it will be carry-over again this year. The state had not made determinations and given approval for this expenditure to improve reporting. This is a wise investment that will turn out improved data collections for the Crisis Center and useful data sets for the Region and State.

Credible continues to offer on-line training and certain staff do take part. At this time, a revamp of the state representatives Technical Advisory Board is happening and soon this group will reconvene to provide input on the product.

Credible's corporate name has officially been changed to Qualifacts.

**Staffing Updates:** RN Hiring ~ There is one opening for a full-time nurse currently. The Crisis Center will be requesting a proposed new schedule for nursing which will include moving some of the on-call hours to a fulltime nursing position. The loan forgiveness advertising continues; however, no one has taken advantage of this benefit yet. Potential hires are evaluated as applications are received.

Mental Health Technicians ~ A new full-time MHT was hired just as a current full-time gave their resignation. The technician position will continue to be advertised. Shift bidding has taken place and there will be some movement as a result.

Classification Changes ~ Team Supervisors and the Managed Care Coordinator positions were approved for re-classifications resulting in wage increase by five steps. This is in conjunction with the IBEW Union

contract that passed and within the contract the Mental Health Technician class was changed from A20 to A25.

Recruitment Update ~ Hiring a new psychologist for the Crisis Center has been a challenge. It is a unique position and another consultation with Human Resources will be planned. A Mental Health Clinician has been hired. Jennifer Jennings will be a welcomed member to our Team on 4/25/2022.

**Miscellaneous:** County Budget ~ The budget is due April 15<sup>th</sup>. The process is on target and coding errors with the chart of accounts and in Oracle are being fixed along the way as needed. This has been a training opportunity for the Administrative Aide.

COVID-19 Update ~ All infection control protocols and screenings for employees and patients are still being performed. The Mental Health Board is now conducting hearings in person with a few exceptions and workflows have been adjusted accordingly.

Staff Training ~ CPI training will take place in May along with HIPAA refreshers. The agenda is moving towards finalization of the necessary items only.

Fee For Services Schedule ~ The Crisis Center schedule of fees was increased to cover above what the insurances will approve. This will hopefully help the revenue flow. The Business Office/Client Accounts will also be looking at reimbursements for the new social worker's services. If this moves forward it will require set up with our current billing system in Credible before being put into action.

Case Review ~ An 80 year old individual was brought to the Crisis Center due to a lack of any other resources in the community and/or other providers unable to admit for various reasons. This patient was kept here for several days to try and set up a plan. There is a noticeable increase in calls from LPD and out counties about elderlies. This case was a scenario revealing the lack of a safety net in the community for those individuals who cannot go to the Mission and are declined at the EDs.