

MHCC Advisory Board Minutes

October 14, 2020 12:00pm

VIRTUAL MEMBERS PRESENT: Scott Etherton, Arnold Remington, Tim Kennett, Christa Yoakum, Phil Tegeler, Cathy Rauch, Terri Burchess

VIA AUDIO CONFERENCE: N/A

OTHERS PRESENT: Debra Haeffner

ABSENT: Nancy Field, Gail Anderson

Advance public notice of the Advisory Board Meeting was posted on the County-City Building bulletin board and the Lancaster County, Nebraska, Crisis Center web site on October 13, 2020.

The meeting was opened at 12:03 p.m. with the Chair noting the posted location of the Open Meetings Act. Call for approval of September minutes – Tegeler motion to approve, Burchess seconded and the roll call vote was 7 ayes to approve (Yoakum, Rauch, Burchess, Tegeler, Remington, Kennett, Etherton). September minutes approved as written.

Additions to October agenda: 6.e. Letter to DHHS

Mental Health Crisis Center (MHCC) Building Updates: Locks ~ Continuing discussion and further pursuit will occur with Etherton reaching out to those involved to find alternatives.

Electronic Health Record/Credible: Recent Merger and Plans ~ Etherton participated in the Technical Advisory Board (TAB) October meeting with the CEO of Qualifacts. Information indicated there will be no immediate changes for now. The plan will be to continue the requested updates/improvements and any outstanding task tickets previously with Credible. Moving forward there will likely be changes as Qualifacts transitions to one platform.

Financial: The County audit has been completed and results will be supplied once available. Region V audit is still in progress. The timeline for submission of the annual external audit has been moved back to the spring rather than the fall. Medicaid claims continue to go well, and corrected reimbursement rates are being worked out with OPTUM/United Health.

Miscellaneous: COVID-19 Update ~ The Crisis Center continues its monitoring procedures. There have been no positive tests, however, one staff was precautionarily quarantined and worked from home.

Staffing ~ The position for On-call Mental Health Technicians will remain open continuously on the Lancaster County employment webpage. Training for the most recent group hired begins on October 19th. Current vacancy for a fulltime technician has also been open to applicants outside of the county with a closing date of October 23rd. With the shortage of fulltime staff, the on-calls have been covering a lot of hours and we expect that will increase with the holidays approaching. The weekend team supervisor was officially moved to full time to cover that evening shift opening. An On-call RN position is also currently open for hire.

Oracle/TCP ~ The Time Clock Plus module is still a challenge as some features are not functioning consistently and efforts are being made to fix issues in these instances. Some scenarios such as adding new hires or changing an employee's status from FT to on-call requires more administrative time than the prior process.

Staff Trainings ~ The typical ‘Staff Information Day’ that takes place around this time of year is being discussed. The pandemic is challenging what this event might look like and how it will lay out is in question. Virtual versus SID in person -- Let the brainstorming begin!

Agenda Addition: Letter to DHHS ~ In August the state did a cost model survey regarding Medicaid and the service definitions. Read more about it [here](#).

Zero Suicide Initiative: Training took place on October 1st and 2nd. The next steps will be to look at how we will incorporate this toolbox into our care system. Given the broad number of community agencies involved in this training it should be helpful overall in transitioning the folks we serve. Future plan is to incorporate this initiative into our electronic medical record, staff will be trained, and it will be a part of our continuous quality improvement process.

With no further discussion the motion to adjourn was put forth by Burchess, seconded by Tegeler and roll call vote was taken. Meeting closed at 12:48pm.

**Please mark your calendar for the next meeting on Wednesday, December 9, 2020.
This will be a video/audio conference. Thank you and be well.**