

FOR IMMEDIATE RELEASE

Contact:

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Lancaster County Treasurer Closed to Walk-in Traffic

Effective, Wednesday, March 18th the Lancaster County Treasurer's offices will be closed to walk-in traffic indefinitely, due to COVID-19 concerns. The office will maintain regular office hours of 7:30am to 4:00pm, Monday through Friday and will remain available to the public via online website, US Mail and telephone.

We hope this temporary inconvenience is short lived and that we can resume normal business practices soon. The Lancaster County team will be re-evaluating this status daily. Until further notice, if you have business to conduct with our office, you can use the following options:

- **Property Taxes** – Property taxes can be paid online. Go to <https://www.lancaster.ne.gov/Treasurer>, on the Property Tax line click on “Pay or View” You will fill in your parcel number and follow the prompts.
Alternatives to online payment:
 - Mail payment with the tax statement to 555 S. 10th St., Room 102 68508
 - Use drop box located at 625 N. 46th Street on the front side of building to the right of the front door or the white box located on the Northwest side of City/County Building off South 9th Street. **Please include the coupon with payment.**

- **Motor Vehicle Registration and Renewal** – Customers can renew their registration without coming to the courthouse by going to <https://www.lancaster.ne.gov/Treasurer>. Simply click on the “Online Renewal” on the Vehicle Registration Renewal line. You will be directed to the State of Nebraska DMV website, where you will enter all pertinent information. Please keep in mind that your renewal and “tags” will be mailed to you, so please allow enough time for them to arrive before the end of the month.
Alternatives to online payment:
 - Mail payment with the tax statement to 625 N. 46th St. 68503
 - Use drop box located at 625 N. 46th Street on the front side of building to the right of the front door or the white box located on the Northwest side of City/County Building off South 9th Street. **Please include the renewal slip or vehicle information, copy of their insurance, a phone number and e-mail** where they can be reached during the day.

- **New Vehicle Purchases, Out of State Transfers and Titling Services** – If you purchased a vehicle, are transferring a vehicle from out of state or have other titling issues please call 402-441-7497. Staff will instruct the customer where they will be mailing their paperwork to or using the drop box. Staff will also provide an estimate of the amount due. We recommend customers fax or email paperwork to be reviewed by staff before mailing or dropping off the title and will provide fax number or email address. Staff will contact the customer if additional paperwork is needed.

- **Dealers** – Use the drop box located at 625 N. 46th Street on the front side of the building to the right of the front door.
- **Motor Vehicle Inspections** – The Lancaster County Sheriff will continue to serve franchisee dealerships with online title inspections. Title inspections for the general public will be suspended until further notice. The Sheriff’s Office is sensitive to the inconvenience this may cause for some, but the health and welfare of the general public and our employees is our primary mission. You may call the Sheriff’s Office at 402-441-8877 with questions or concerns.
- **Drivers Licenses** – As Department of Motor Vehicle offices are co-located with the County Treasurer, state DMV services will not be available in Lancaster county. The Nebraska DMV has dozens of services available online. Customers can update their address, renew or replace their driver’s license or state identification card and renew their vehicle registration, among many other services. A full list of services is available at dmv.nebraska.gov/services.

Our offices will remain open and we will do our best to assist you through this process. If you have any questions or need help with any of our services, you can call us at:

- Real Estate/Property Taxes: 402-441-7425
- Motor Vehicles: 402-441-7497

Call volumes will be high so please be patient.

I want all constituents to be rest-assured that our office and Lancaster County administration is doing everything within our power to provide a safe and efficient experience to our taxpayers and their families. Again, I apologize for any inconvenience and appreciate your patience as we continue to work through this unprecedented time in our county’s history.

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